

## FREQUENTLY ASKED QUESTIONS – ELEGANCE GLOW

1. What products do you sell?

We offer a curated range of beauty and skincare products including moisturizers, serums, sunscreens, cleansers, and wellness essentials suitable for different skin types.

2. Are your products suitable for sensitive skin?

Yes. Many of our products are formulated for sensitive skin. We recommend checking the ingredient list and doing a patch test before use.

3. How long does delivery take?

Orders are usually delivered within 3–7 business days depending on your location.

4. Can I return or exchange a product?

Yes. Products can be returned or exchanged within the return window if they are unused and in original packaging.

5. Do you offer discounts or promotions?

Yes. We regularly run offers and seasonal discounts. Please check the website or subscribe to updates.

6. How can I contact customer support?

You can reach us via the Contact Us page or email our support team for assistance.